

Data Protection and Privacy SolAris ICT Services

Data Protection and Privacy

We thank you for your interest in our company and its services and we would like to make sure that you feel secure with regards to your personal data when visiting our websites. Protecting your private data is something we take very seriously. We would like you to know when we collect data, what that data is and how we use it. We have taken technical and administrative steps to ensure that data protection regulations are observed both by us and by external services providers.

Personal Data

Personal data is data pertaining to your identity. This includes information such as your name, address, telephone number and email address. It is not necessary to reveal any personal information in order to use our website. However, in certain cases we require your name and address as well as additional information in order to perform the desired services. This is the case, for example, when sending you information material or answering individual questions. We will advise you whenever this is necessary. In general, when you use one of our services, the only data collected is the data we require to provide the service. Mandatory personal data is only processed in order to perform the requested service. Please note that there are mandatory fields where information is required in order to process your request. These are marked with an asterisk. If you provide information in the other fields, this is analysed for statistical reasons and to improve the services we offer.

Use of Personal Data

When you do provide us with personal data, we generally use it to respond to your enquiry, process your order or provide you access to specific information or offers. If we informed you accordingly when collecting your email address, it may also be the case that we or a service provider engaged by us use your email address to advertise similar products or services. You may withdraw your permission for this use of data at any time. For additional advertising by fax, SMS, email or telephone we will always ask for your express permission beforehand. Of course, if you choose not to have your personal data used to support our customer relationship (especially direct marketing or market research), we will respect your choice.

Purpose Limitation

We will only collect, process or use personal data supplied by you online for the purposes disclosed to you. Your data will not be passed on unless we are required to do so by law (e.g. upon request by an investigative authority) or authorised to do so (e.g. to process data from an order). Our employees and all third parties involved in processing data are obliged by us to observe confidentiality and to adhere to the provisions of the Dutch Federal Data Protection Act and other relevant laws.

Non-Personal Data Collected Automatically

For administrative and technical reasons, when you use our websites, the following data is stored automatically: the names of the pages visited, the browser and the operating system used, the date and time the site was accessed, any search engines used and the names of any files downloaded. We only analyse this technical data for statistical purposes in order to further optimise our web presence and to make our online content even more attractive. This anonymous data is stored separately from personal information on secure systems and does not permit any conclusions to be drawn on individual persons.

Children

Persons under 16 year of age are not permitted to submit any personal data to us without the consent of their parents or legal guardians.

Security

We have taken technical and administrative steps to prevent your data from being lost, destroyed, manipulated or accessed without authorisation. In case personal data is collected and processed, the information will be transferred in encrypted form in order to prevent misuse of the data by a third party. Our security measures are constantly revised to keep up with technological developments.

Modifications to our Data Protection Regulations

We reserve the right to modify our security and data protection regulations if this becomes necessary as a result of new technological developments. In such cases we will also alter our privacy statement accordingly. The new data protection regulations will come into effect as long as you do not object to them within a reasonable period named by us. We will give you express notice of your right to object and of the consequences of failing to object.

Links

If you use external links which are offered in the context of our internet sites, this data protection declaration does not extend to these links. We have no influence on the compliance of other providers with data privacy regulations. We would therefore ask you to familiarize yourself with the privacy statements offered by other providers when visiting their websites.

Right to Information and Objection / Deletion of Data

You can get information regarding any of your personal data that we have stored at any time. Furthermore, you may withdraw your permission for us to collect and store your personal data at any time. If necessary, please contact:

SolAris ICT Services
Van Nesselrodestraat 11
6321 CK Wijlre
Telephone: +31 (6) 19381879 or
send an email to: robcollaris@collarisconsultancy.nl

If the purpose for collecting the data no longer applies, the data will be deleted. If there is a legal retention period for the data, the data will be blocked for further use instead.

Questions, Suggestions, Complaints

If you have any further questions regarding our statement on data protection and processing of private data, you can get in touch with the person responsible for data protection directly:

SolAris ICT Services
Van Nesselrodestraat 11
6321 CK Wijlre
Telephone: +31 (6) 19381879
or send an email to: robcollaris@collarisconsultancy.nl

Google Analytics

This website uses Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses "cookies", which are text files placed on your computer, to help the website analyze how users use the site. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. In case of activation of the IP anonymization, Google will truncate/anonymize the last octet of the IP address for Member States of the European Union as well as for other parties to the Agreement on the European Economic Area. Only in exceptional cases, the full IP address is sent to and shortened by Google servers in the USA. On behalf of the website provider Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage to the website provider. Google will not associate your IP address with any other data held by Google. You may refuse the use of cookies by selecting the appropriate settings on your browser. However, please note that if you do this, you may not be able to use the full functionality of this website. Furthermore you can prevent Google's collection and use of data (cookies and IP address) by downloading and installing the browser plug-in available under <https://tools.google.com/dlpage/gaoptout?hl=en-GB>.

Further information concerning the terms and conditions of use and data privacy can be found at <http://www.google.com/analytics/terms/gb.html> or at http://www.google.com/intl/en_uk/analytics/privacyoverview.html . Please note that on this website, Google Analytics code is supplemented by "gat._anonymizeIp();" to ensure an anonymized collection of IP addresses (so called IP-masking).

You can refuse the use of Google Analytics by clicking on the following link. An opt-out cookie will be set on the computer, which prevents the future collection of your data when visiting the website Deactivate Google Analytics.